Clinical Supervisor

FULL-TIME ALBUQUERQUE, NM SALARY: \$60,000 - \$76,000 MID

DEPARTMENT/GROUP Clinical

> REPORTS TO Clinical Director

POSTING END DATE Open until filled

Submit cover letter and resume to centrosavilajobs@centrosavila.com



centrosavila.org 1317 Isleta Blvd SW Albuquerque, NM 87105 505.312.7296 Join the award-winning team at Centro Sávila, where we're dedicated to advancing social justice and reducing disparities in behavioral health services. We're seeking passionate and qualified individuals to help improve the mental health and well-being of our community. At Centro Sávila, you'll find a flexible work environment, competitive salary and benefits, along with extensive training and professional development opportunities. Be part of a diverse, committed team where you'll experience endless opportunities for personal and career growth. We prioritize a supportive culture of care, compassion, and a healthy work-life balance.

POSITION OVERVIEW

Are you a motivated clinical professional with a passion for community-centered care? We're hiring a Clinical Supervisor to lead a skilled team of clinicians while managing a caseload and driving impactful change. This role is ideal for a leader who is proficient in assessment, treatment planning, and crisis intervention, with a steadfast commitment to providing trauma-informed, client-focused support.

RESPONSIBILITIES

- **Direct Services:** Maintain a caseload of clients. This includes providing outpatient services for individuals and their families, as well as completing comprehensive assessments for the purposes of diagnosis and treatment planning.
 - **Comprehensive Assessment:** Assess clients' functioning through comprehensive reviews of client information, interviews, observations, tests, and collaboration with other staff members.
 - **Treatment Planning:** Develop and implement treatment plans based on assessments, clinical experience, and relevant knowledge.
- **Clinical Supervision:** Supervise up to 5 clinicians dedicated to providing therapeutic services to adults and youth, including non-independently licensed clinicians and/or graduate students. This will include providing additional support outside of supervision.
- **Crisis Response**: Available during hours of operation to provide timely support to the direct staff under supervision, following the clinician on-call protocol. This includes responding promptly to client crises, offering direct intervention when necessary, and providing consultation and guidance to the clinical team to ensure appropriate crisis management. Act as a resource for staff, assisting with decision-

making, de-escalation strategies, and implementing crisis response plans to support client safety and continuity of care.

- **Grant Compliance:** Supervisors will oversee the daily management of caseloads, ensuring that each team member maintains an appropriate and manageable workload. They will also be responsible for monitoring the timeliness and accuracy of case notes, providing guidance to staff on documentation standards, and promptly addressing any areas that need improvement. Supervisors will offer regular feedback to team members to enhance the quality and consistency of client interactions and services.
- **Care Coordination:** Collaborate closely with case management supervisorand other multidisciplinary team members to ensure clients receive seamless and comprehensive support. This role involves actively participating in team meetings to discuss client cases, developing individualized care plans tailored to each client's needs, and ensuring all services are delivered in a timely and cohesive manner. Coordinate communication among internal healthcare providers, social services, and other relevant resources to address both the immediate and long-term needs of clients. Track client progress, adjust care plans as needed, and provide consistent follow-up to ensure continuity of care and optimal client outcomes.
- **Client Care Coordination Meetings:** Meet regularly with the Case Management Supervisor(s) and other Clinical Supervisor(s) to enhance coordination of care by the clinical team.
- Documentation Oversight and Accountability: Ensure that supervisees maintain timely, accurate, and high-quality documentation across all required platforms, including the Electronic Medical Record (EMR), Time and Effort logs, and program-specific charts as required by Centro Sávila. Provide guidance and support to enhance the quality of clinical records, actively monitoring documentation practices to ensure clinical reasoning, case formulation with SMART goals, compliance, accuracy, and completeness in accordance with organizational standards.
- **Staff Development:** Actively contribute to the growth and skill-building of the team by co-leading staff meetings, conducting regular reporting sessions, and coordinating targeted training initiatives. Focus on enhancing team competencies through practical skill-building exercises, sharing best practices, and facilitating workshops that address emerging needs and challenges in client care.
- **Networking:** Build and maintain strong professional relationships with other agencies, service providers, and key stakeholders within the service area. Engage in collaborative discussions, share resources, and identify opportunities for partnership to expand service reach and improve support for clients.
- **Community Engagement:** Represent Centro Sávila by actively participating in community meetings relevant to casework, client advocacy, and broader social service initiatives. Engage with community leaders, advocacy groups, and partner organizations to stay informed on community issues and advocate for client needs and program priorities.
- **Customer Service Excellence:** Champion high-quality, trauma-informed client experiences by establishing and promoting compassionate, responsive customer service standards in all interactions. Engage in service evaluations, actively gather client feedback, and incorporate evidence-based, trauma-informed principles to enhance program outcomes and client satisfaction. Implement strategies that prioritize client safety, empowerment, and emotional well-being, creating a welcoming and supportive environment that respects individual experiences and fosters trust and resilience in client care.

• Additional Responsibilities: Perform a range of tasks as needed to support the organization's mission and the effective functioning of the team. This includes responding to emerging client needs, adapting to changes in program requirements, assisting in special projects, supporting team members during high-demand periods, and participating in ongoing professional development to enhance service delivery. Flexibility and a proactive approach are essential, as responsibilities may evolve based on organizational priorities, regulatory updates, or client population needs.

QUALIFICATIONS AND REQUIREMENTS

- Minimum 4 years experience in delivery of psychotherapeutic services to adults.
- Independent LPCC, LCSW/LISW, or LMFT or related field and active license in the State of New Mexico.
- Maintain professional licensure and/or certification throughout employment with Centro Sávila.
- Experience supervising others and, if applicable, Board Certified Supervisor
- Experience completing reporting requirements for grant funded positions.
- Understanding of social determinants of health and case management integration in behavioral health services.
- · Comfort working with diverse adults and ability to build trusting relationships.
- · Strengths-based, client-centered, trauma-informed approach to services
- · Clear understanding of confidentiality and strong sense of ethics and professionalism.
- \cdot Provide a non-judgmental and supportive environment to vulnerable clients
- \cdot Deal with crisis situations in a calm and professional way
- \cdot Seek guidance from Clinical Director, as needed
- Excellent time management skills and ability to multitask and prioritize work.
- Attention to detail and problem-solving skills.
- Excellent written and verbal communication skills.
- Strong organizational and planning skills.
- · Commitment to ongoing professional growth.
- Ability to work as a team member.
- Track record of helping other clinicians meet their professional goals.
- Computer skills including Microsoft Word and working knowledge of Excel.

PREFERRED QUALIFICATIONS AND REQUIREMENTS

- Ability to communicate fluently in both Spanish and English in written and verbal communications.
- Experience working with at-risk immigrant populations
- Experience working with crime victims
- · Ability to work flexible work schedule including evenings and weekends on occasion
- More than 4 years experience in delivery of psychotherapeutic services to adults.

BENEFITS

This is a benefits eligible position. Centro Sávila provides a comprehensive package of benefits including medical, dental, vision, retirement plan, and life insurance.

- 100% of health, dental, vision, and life insurance plans for full-time employees.
- 34 paid holidays, including a paid week for Spring and Winter breaks, plus accrued paid time off.

The benefits package will be reviewed annually and may be adjusted to align with the evolving needs of both employees and the organization. Additionally, the number of paid days off for holidays can vary from year to year.

Centro Sávila is an equal opportunity employer that values and celebrates diversity, committed to fostering an inclusive environment for all employees, team members, and clients from diverse backgrounds. As a progressive organization, we expect applicants to actively contribute to a collaborative, inclusive, and culturally diverse workplace. Our team consists of highly dedicated and motivated individuals working toward transformative change in our communities. We welcome anyone who shares our passion for social justice and inclusivity to join our team and help drive meaningful impact for the diverse populations we serve.

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